

# Impact 2024 Report 2024



## Dear Friends and Supporters of Duke HomeCare, Hospice, Infusion and Caregiver Support,

Your dedication to Duke HomeCare & Hospice, as well as your shared passion for the well-being of our community's most vulnerable members, has been the cornerstone of our efforts. Our organization is united by a commitment to providing compassionate care and steadfast support to those who need it most. With your help, we have achieved remarkable milestones and extended our reach in ways that have touched hearts and transformed lives.

Your generosity has enabled the expansion of our patient assistance fund, a crucial step in addressing the urgent needs of the underserved in our community. This fund has become a lifeline for individuals and families facing challenging circumstances, allowing them to access essential resources and regain a sense of stability and hope. Thanks to your support, we are actively working to uplift those in need, helping to create a stronger, more resilient community for all.

In this impact report, you will share in the remarkable journey we have undertaken this year, driven by our commitment to advancing home-based care programs. As we closed our fiscal year on June 30, 2024, our care touched the lives of nearly 14,223 patients and their families throughout this period.

Words cannot fully express our gratitude, but I will end with two—thank you.

With heartfelt appreciation,

J. Cooper Linton, MBA, MSHA

J. Cooper Linton

Associate Vice President



# Children's Report

uke Hospice Bereavement Services has had a successful year in providing grief support to the community. Fourteen different families participated in our monthly support group, ReLEAF Connections. Participants shared that they learned how to express feelings, connect to others who are grieving, and have opportunities to be creative. The school year was filled with running three middle school groups. During the six-week sessions, students came together during the school day to use activities to explore their grief and receive support from each other. One student shared the comment that they learned that "grief is ok," while another student shared appreciation for being able to share stories of their loved ones. We appreciated the support through a Kids Care Grant, which enabled us to purchase more supplies for special activities from creating mindful glitter jars, peaceful fairy houses, and dream catchers.

#### **Camp ReLEAF**

We held our 31st Camp ReLEAF, with 48 campers ranging in age from 5 to 14

years old. The day was filled with art, yoga, music, and finished with a closing camp fire. This year we added a camp cheer and enjoyed many snuggles with the return of pet therapy dogs. We continue to appreciate the support from Carolina Meadows, who provided us with a delicious dinner and snacks, and Duke Hospital Auxilary who helps us purchase supplies for the activities such as t-shirts, bags, and water bottles for each camper. Camp ReLEAF would not be possible without our amazing volunteers who dedicated 440 hours. As one camper shared, with this support, they were able to have a space to feel "happy, knowing there are people like me in the world".

Thank you to all who help us make these programs possible in supporting grieving children throughout our community.

### Save the Date

- December 10, 2024
- **Lights of Remembrance Service** on the grounds of the Teer House
- May 31, 2025
- **Duke Hospice Gala**Washington Duke Inn
- ➤ August 10, 2025
- **Service of Remembrance** Goodson Chapel, Duke Divinity School
- ➤ September 3 & 4, 2025

**Duke Caregiver Community Event** Sheraton Imperial, Durham

# A Love Story for the Ages

ixie and Bob Stocking, who knew each other for 65 years and were married for 61, centered their lives around their three sons and four grandchildren. The family will always miss Bob, who—with the support of Duke HomeCare & Hospice—died in his home in May 2023 at the age of 88.



While raising his family, Bob was an award-winning teacher. After Bob and Pixie semi-retired, they moved to Durham, near family. Last year, after being hospitalized for fluid in his lungs, Bob was given the choice of entering a nursing home or home hospice. Pixie, who worked as a nurse for more than 60 years, wanted to care for Bob at home, which she did for the last three weeks of his life. Pixie also engaged Duke HomeCare & Hospice (DHCH).

Maria, the DHCH nurse who cared for Bob, clicked with him from the moment they met. Bob's favorite musical was West Side Story, whose main character is named Maria. "Bob would sing the song "Maria" to her, which she adored, and he adored her," said Pixie. "Maria was very thoughtful and caring, and Bob loved her."

"They are thoughtful and caring and they always put the patient first. They just wanted us as a couple to be together and cared for. We were cared for very well."

—Pixie Stocking

Pixie notes the kindness and commitment of the DHCH intake team. "I was so pleased with how thorough they were with their questioning and how calm and easy they were with Bob," she said. "And as soon as they finished with his history, they physically turned to me and said, 'And what can we do for you?""

The chaplain and social worker also provided support. "I have nothing but positive things to say about everyone at Duke HomeCare & Hospice," said Pixie. "They are thoughtful and caring and they always put the patient first. They just wanted us as a couple to be together and cared for."

Being a widow is difficult, said Pixie, so she turned to DHCH's Bereavement Services, attending a six-week support group for those mourning a spouse. "The group and facilitators provided a wonderful way to slowly get into grieving," said Pixie. Once the group ended, Pixie received individual counseling from a Bereavement Services grief counselor.

Pixie is grateful that Bob's passing was painless and at home. "The night before Bob died, at 4:30 in the morning, we both woke up," said Pixie. "He took my face in his hands, and he said to me, 'I have cherished you all of my life, and I will cherish you for the rest of your life."

## Duke HomeCare & Hospice By The Numbers

**601**Total Team Members

193 Volunteers 408 Total Active Employees

# Geographic Footprint

3 States (Infusion)

**9** Counties

(Home Health & Hospice)

9,921
Patients Served/Year

766 Children 9,155 adults



27
Pharmacists
and Techs



Dedicated Time24 Hours7 Days a Week



**5,416,690**Ounces of Medicines
Compounded

(If you think of that in 8-ounce servings, that would fill 688,027 glasses.)



3,393,854

Miles Driven by Team Members in a Year (Equates to 136 trips around the Earth.)





112,813

Patients Visited in a Year



**Duke** HomeCare & Hospice



104 Years 48 Days

Oldest Patient Youngest Patient



2,707

People Supported in Bereavement Programs



1,043

Registrants at 2023 Duke Caregiver Community Event

1,043

Total Attendees

1,815

Caregivers Through the Duke Caregiver Support Program



Duke University Health System, Inc. 4321 Medical Park Dr, Suite 101 Durham, NC 27704-2175

www.GiveToDukeAtHome.org

Follow us on Facebook at **Duke HomeCare & Hospice**.



## Impact Report 2024

# Duke Homecare & Hospice Directors

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Senior Director of Clinical Operations and Associate Chief Nursing Officer